



**MINUTES OF THE BETSY LEHMAN CENTER FOR PATIENT SAFETY AND  
MEDICAL ERROR REDUCTION BOARD**

Date of meeting: Thursday, July 29, 2021

Beginning time: 2:03PM

End time: 3:16PM

**PROCEEDINGS**

A meeting of the Betsy Lehman Center (BLC) Board of Directors was held on Thursday, July 29, 2021 on Zoom.

**Board members and designees present:**

Lauren Peters (LP), representing Secretary of Health and Human Services Marylou Sudders

Ray Campbell (RC)

Edward A. Palleschi (EP)

Sandra Wolitzky (SW), representing Attorney General Maura Healey

**BLC staff in attendance:** Barbara Fain (BF), Samantha Bissell (SB), Aretha Leclair (AL)

**Approval of minutes:**

BF asked for a motion to approve the February 25, 2021 meeting minutes; motion made by RC, seconded by EP. Minutes were approved unanimously.

**Betsy Lehman Center updates and discussion of initiatives and work plan:**

- BF shared that BLC has onboarded five staff members remotely during the last several months. The five staff members were hired to meet increasing demands on research, data analysis, and a general increase in work.
- BF described plans for a voluntary return to in-office work under a hybrid model (1-2 days per week) starting on September 20, 2021. Current plans call for a mandatory minimum of two days in the office effective early January 2022.
- BF shared that BLC is level-funded at \$2.1 million for FY22.
- BF explained that the Consortium work has been BLC's biggest commitment, with three task forces underway (Leadership & Governance, Continuous Improvement, and Support for Patients, Families, Clinicians and Staff). A fourth task force on Measurement and Transparency task force has been on hold but will be convened in the early fall.

**EXECUTIVE DIRECTOR**  
Barbara Fain

**BOARD MEMBERS**  
Maura Healey  
Attorney General

Marylou Sudders  
Secretary of Health  
and Human Services

Edward A. Palleschi  
Undersecretary  
of Consumer Affairs  
and Business Regulation

Ray Campbell  
Executive Director,  
Center for Health  
Information and Analysis

- Other major projects that BLC is working on include serving as the data repository and analysts for the Perinatal-Neonatal Quality Improvement Network of Massachusetts (PNQIN) and assisting MassHealth as it develops plans to add coverage for doula services. BLC also has received a request from the Massachusetts Alliance for Communication and Resolution following Medical Injury (MACRMI) to incorporate its programs at the Center in the same way that BLC assumed responsibility for the peer support programs previously offered by MITSS.
- The Board had several recommendations related to the future structure and sustainability of the Center, as well as the work the Center is doing and could do to promote equity, both of which will be discussed in further detail at the November 2021 meeting.

With no other business to discuss, RC motioned to go into Executive Session, seconded by SW, EP and unanimously approved that the meeting adjourns and Executive Session begin at 3:16pm.

