

Guiding Principles, as outlined by the Task Force Chapters

TASK FORCE RECOMMENDATIONS SHOULD DRIVE TO:

1. Move the health care system toward a mindset of zero tolerance for defects that can result in physical or emotional harm to patients, families and staff
2. Support approaches to continuous, proactive safety improvement that break down siloes and enable all stakeholders — including provider organization staff at all levels, patients, payers, and policymakers and regulators — to carry out their respective roles
3. Promote a “just culture” by adopting a fair and consistent approach to safety improvement that fosters psychological safety and holds leadership accountable for breakdowns and shortfalls
4. Advance health equity through the elimination of disparities in safety and quality outcomes on the basis of race, ethnicity, language, age, disability, income and more
5. Encourage an approach to health care and safety that maximizes the benefits of co-production, recognizing that patients/families provide expertise essential to person-centered care.
6. Reduce low-value administrative burdens
7. Remove all forms of waste from work, making it easier to do the right thing.