



# BETSY LEHMAN CENTER

for Patient Safety and Medical Error Reduction

Approved 5/22/2019

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## MINUTES OF THE BETSY LEHMAN CENTER FOR PATIENT SAFETY AND MEDICAL ERROR REDUCTION BOARD

Date of Meeting: Monday, September 24, 2018

Beginning Time: 12:02 pm

End Time: 12:47pm

### PROCEEDINGS

A meeting of the Betsy Lehman Center (BLC) Board of Directors was held on Monday, September 24<sup>th</sup> at 501 Boylston Street, 5th Floor, Boston, MA.

#### Board members and designees present:

Lauren Peters (LP), representing Secretary of Health and Human Services Marylou Sudders

Ray Campbell (RC)

Joanne Campo (JC), representing Undersecretary of Consumer Affairs and Business Regulation

John Chapman

Sandra Wolitzky (SW), representing Attorney General Maura Healey

**BLC Staff in attendance:** Barbara Fain (BF), M.E. Malone (MEM), Rudi Anna (RA), Lisa Conley (LC), Linda Kenney (LK), Jacqueline Ewuoso (JE), Aliyah Olaniyan (AO), Julia Prentice (JP), Samantha Bissell (SB)

#### Approval of Minutes

BF asked for a motion to approve the June 25, 2018 meeting minutes; motion made by RC, seconded by SW. Minutes were approved by unanimous vote.

#### Review of Betsy Lehman Center Updates and Executive Director's Report

- New Betsy Lehman Center staff were introduced
  - Linda Kenney has joined the team and will be working to pilot peer support programs in MA hospitals for staff and clinicians involved in adverse events, as well as a statewide effort to support patients/families affected by traumatic health care events

**EXECUTIVE DIRECTOR**  
Barbara Fain

**BOARD MEMBERS**  
Maura Healey  
Attorney General

Marylou Sudders  
Secretary of Health  
and Human Services

John C. Chapman  
Undersecretary  
of Consumer Affairs  
and Business  
Regulation

Ray Campbell  
Executive Director,  
Center for Health  
Information and Analysis

- The Massachusetts Sepsis Consortium had its official launch on September 13<sup>th</sup> which was well-attended
  - Two Consortium taskforces (Awareness Campaign and Sepsis Protocols) are well underway
  - These efforts represent a commitment by the Center to spend several years focusing on this work
- The Expert Panel on Improving Safety in Emergency Medicine is working to determine its focus and where the most impact can be made in improving patient safety in busy emergency departments
- The Center has results from a large survey of the Massachusetts public about medical errors, and is planning to release a report on the findings in early 2019.
  - SW and LC inquired about the definition of medical error used in the survey; MEM and BF discussed the methods by which the definition was developed and other purposes for which it has been used.
- The new Betsy Lehman Center website has been soft-launched.
- Betsy Lehman Center staff are working with the Department of Public Health on a Learning Exchange, an online tool that would make it possible to share SRE information among hospitals and ambulatory surgery centers that report these events, as required by law.
- This year, the Center is fully staffed and level-funded. The Center, as well as a number of its stakeholders, have identified additional work streams needed to reduce patient safety risks in the state. LP recommended creating a road map that outlines both fixed and indefinite projects, as well as projects that the Center is interested in pursuing over the next several years.

With no other business to discuss, a motion was made by LP, seconded by RC and unanimously approved that the meeting adjourn and executive session begin. Meeting adjourned at 12:47pm.