

Patient Safety Event Debriefings

Agenda

- Introductions/ Review purpose, PS Assumptions (substitution test)
- Introduce patient and chronological description of events (identify process weaknesses)
- Discuss next steps

What is a debriefing?

- The debriefing is the first step in the analysis of a patient safety event, part of our improvement process.
- The meeting brings together persons directly involved in the event to identify the facts of the case from their perspective: *what happened?*
- We are more interested in *“how did it happen?”* than *“who did it?”*

Who should attend?

- Any provider who was directly involved with the event
- Any team member who can provide special insight to the processes involved in the event.
- Leaders from the areas involved, when available
- Representatives from Patient Safety and Risk Management

Are my comments in the debriefing confidential?

The debriefing is confidential. Information from the debriefing may be shared to help others in the organization learn from the events discussed. Whenever possible care should be taken to have further discussions in peer review protected meetings only.

What can I expect during a debriefing?

- The debriefing needs to be collaborative to be effective. Everyone’s perspective counts. All members are asked to participate and to allow others opportunity to do the same.
- Care will be taken to maintain a professional environment consistent with a healthy patient safety culture.
- If there is time, we may identify process breaks, concerns, and areas for improvement, but we will not “fix” identified problems today.

What are the next steps after a debriefing?

- Some events require follow-up to prevent this kind of event from happening again. In that case, a Root Cause Analysis may be held and you may be asked to participate.

Who should I contact if I have questions or comments afterwards?

- _____ Faculty or Staff—Contact _____ Patient Safety at _____ or Risk Management at _____.
- Hospital Residents or Staff—Contact Patient Safety at _____ or Risk Management at _____.

Support for you—Colleagues are trained to help