

Sample of Intranet for Peer Supporters and Staff looking for Support

Sample from Southcoast Health

Southeastern Mass.



Intranet Page

Select a Department/Unit

Peer to Peer Support

Last Modified: 11/04/2019

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Things don't always go as planned.

Clinicians experience a wide variety of challenging and traumatic patient experiences with distraught families in need. These encounters are stressful and require understanding and support. Those who can be most supportive in these circumstances are peers. Peer support occurs when people provide knowledge, experience, emotional, social or practical help to each other.

Stronger Together is a confidential peer-to-peer support service whose members have been trained to help Southcoast Health caregivers and staff who have been involved in a stressful incident or adverse event. If you need someone to talk to, call us and we will connect you with a peer supporter: 508-973-7171



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Tracking Interactions

Peer Support Interactions

Was the interaction: *

- Sought out by the peer who needed support
- Initiated by the Peer Supporter
- Suggested by manager/EAP

Was support provided to only one individual? *

- Yes
- No

How many people?

Enter a value between 0 and 10.

Type of Event: *

- Work-related
- Patient-related
- Adverse event
- Personal event
- Other

Type of Contact: *

- Initial
- Follow-Up

Role of Individual Receiving Support: *

- Nurse
- NP/PA/CRNA or other APP
- Attending Physician
- Resident
- Security
- Environmental services
- Administrative
- Other

Was support provided to people outside of your department? *

- Yes
- No

Which Department is the person from that you provided support? Radiology, Lab, FCU etc.

Submit



Peer Supporter Roster

First Name	Last Name	Best method of contact by a peer who needs support	Position	Location
			Physician	CMH
			RN-W PD-SLH	SLH
			Patient Ambassador	CMH
			Clinical Technician-ED	SLH
			Nurse Practitioner	CMH
			Physician	SLH
			RN	CMH
			RN	CMH
			Physician	SLH
			Physician	SLH
			Physician's Assistant	CMH
			Clinical Technician	CMH
			Physician	CMH
			Nurse Practitioner	CMH
			RN	CMH
			RN-SLH	SLH
			RN-Resource Nurse-ED	CMH
			RN-SLH	SLH
			Patient Access Intake Rep	SLH
			TL-Emergency Department	CMH
			M-Patient Care	CMH
			RN	CMH
			RN - Resource Nurse	CMH