## **Chartering your PFAC: Purpose and Structure**

What do we hope the PFAC will do for our practice?

What kind of information are we looking for?

Do we hope that the PFAC will tell us what we don't know we should be asking about, or do we have specific questions that we want feedback on?

→ If you're not sure, <u>browse the accomplishments of other PFACs</u> to help you look for ideas.

Do patients and families need to have specific skills to participate or are we looking to engage as wide a range of families as possible?

## What structure will be most appealing for our patients and families?

- → If you don't have the answers to these questions, find out from your patients and families:
  - Are they able to make a long-term commitment? Would they prefer one-time or short-term feedback opportunities? Which structure engages a wider range of families?
  - Are they more likely to come to a meeting if we offer a training session in addition to just asking for feedback?