

Massachusetts Health Care Safety and Quality Consortium

MEMBER ORGANIZATIONS

- 1199 SEIU
- Ariadne Labs
- Blue Cross Blue Shield of Massachusetts
- Board of Registration in Dentistry
- Board of Registration in Nursing
- Board of Registration in Pharmacy
- Center for Health Information and Analysis
- Coverys
- CRICO
- Disability Policy Consortium
- Department of Public Health Bureau of Health Professions Licensure: Multi-Boards
- Executive Office of Health and Human Services
- Greater Boston Interfaith Organization
- Health Navigator Partners
- Health Policy Commission
- Healthcentric Advisors
- Latino Health Insurance Program, Inc.
- Lown Institute
- Massachusetts Association of Ambulatory Surgery Centers
- Massachusetts Association of Behavioral Health Systems
- Massachusetts Association of Health Plans
- Massachusetts Chapter of Pediatric Nurse Practitioners
- Massachusetts Coalition for the Prevention of Medical Errors
- Massachusetts Department of Mental Health
- Massachusetts Health and Hospital Association
- Massachusetts League of Community Health Centers
- Massachusetts Medical Society
- Massachusetts Senior Care Association
- Massachusetts Society of Health-System Pharmacists
- Massachusetts Health Quality Partners
- Office of Consumer Affairs and Business Regulation
- Office of the Attorney General
- Organization of Nurse Leaders
- Patient and Family Engagement at the Beth Israel Deaconess Medical Center
- Pappas Rehabilitation Hospital for Children, Department of Public Health
- Quality and Patient Safety Division of the Board of Registration in Medicine

TASK FORCE MEMBERS

CONTINUOUS ORGANIZATIONAL LEARNING AND IMPROVEMENT

- Nicolas Argy, MD, JD (Co-Chair), Massachusetts Medical Society, Argy Consulting
- Tobie Atlas, M.Ed, Beth Israel Deaconess Medical Center
- Taruna Banerjee, MPH, CPPS, Cambridge Health Alliance
- Maryanne Bombaugh, MD, MSc, MBA, CPE, FACOG, Massachusetts Medical Society, Cape Cod Community Health Center
- Daniela Brown, MSN, RN, CIC, Quality and Patient Safety Division of the Board of Registration in Medicine
- Kena Drumgo, Patient Experience Representative
- Will Erickson, MPH, SHARE Union, UMASS Memorial Health Care
- Paula Griswold, MS (Co-Chair), Massachusetts Coalition for the Prevention of Medical Errors
- Dennis Heaphy, DMin, MPH, M.Ed, M.Div, Disability Policy Consortium
- Kim Hollon*, FACHE, MHA, Signature Healthcare
- Cheralyn Johnson, FNP-BC, IA, MSN, RN (Co-Chair), Community Technology Cooperative, formerly South Boston Community Health Center
- Pamela Linzer, PhD, RN, NEA-BC, Brigham and Women's Hospital
- Helen Magliozzi, BSN, Massachusetts Senior Care Association
- Margaret Quinn, ScD, CIH, Safe Home Care Project, University of Massachusetts Lowell
- Julian Robinson, MD, Newton-Wellesley Hospital
- Lisa Simm*, RDN, MBA, CPPS, CPHQ, CPHRM, FASHRM, Emerson Hospital
- Lauge Sokol-Hessner, MD, CPPS, University of Washington Medicine, formerly Beth Israel Deaconess Medical Center
- Ellana Stinson, MD, MPH, New England Medical Association
- Bert Thurlo-Walsh, MM, RN, CPHQ, FABC, Milford Regional Medical Center
- David Tringali, MPP, Massachusetts Department of Mental Health
- Gail Tsimprea, PhD, RNPC-BC, McLean Hospital

LEADERSHIP AND GOVERNANCE

- Maryanne Bombaugh, MD, MSc, MBA, CPE, FACOG (Co-Chair), Massachusetts Medical Society, Cape Cod Community Health Center
- Jessica Calabrese, BSDH, MPA, Community Health Center of Franklin County
- Charles Cavagnaro III, MD, FACP, UMASS Memorial Community Hospitals
- James Colbert, MD, MBA, Memoria Health
- Andy Colby*, R.Ph, MBA, formerly Health New England

- Connie Crowley Ganser, MS, RN, Quality Health Care Strategies
- William Fischer, MBA, Marlborough Hospital
- Marcia Fowler, MA, JD, Bournwood Health Systems
- Arlan Fuller, MD, Winchester Hospital
- Randy Gonchar, MBA, Beth Israel Deaconess Medical Center
- Paula Griswold, MS, Massachusetts Coalition for the Prevention of Medical Errors
- Dani Hackner, MD, MBA, Southcoast Hospitals Group
- Kim Hollon*, FACHE, MHA, Signature Healthcare
- Noreen Johnson Smith*, MPH, formerly Family Health Center of Worcester
- H. John Keimig, MHA, FACHE, Healthcentric Advisors
- Brian Kelly, MD, Sturdy Memorial Hospital
- Doug Salvador, MD, MPH (Co-Chair), Baystate Health
- Barbara Spivak, MD (Co-Chair), Massachusetts Medical Society, Mount Auburn Cambridge Independent Practice Association (MACIPA)

MEASUREMENT AND TRANSPARENCY

- Teresa Anderson, PhD, MSW, Massachusetts Department of Mental Health
- Ivyruith Andreica, PharmD, BSN, FISMP (Co-Chair), Medication Safety Consultant
- David Bates, MD, MSc (Co-Chair), Mass General Brigham, Brigham and Women's Hospital, Harvard Medical School
- Akriti Bhambi*, M.Ed, formerly Massachusetts Health and Hospital Association
- Maryanne Bombaugh, MD, MSc, MBA, CPE, FACOG, Massachusetts Medical Society, Cape Cod Community Health Center
- Ray Campbell*, JD, MPA, Center for Health Information and Analysis
- Isaac Chua, MD, MPH, Harvard Medical School, Brigham and Women's Hospital, Dana-Farber Cancer Institute
- Sonali Desai, MD, MPH, Brigham and Women's Hospital
- Patricia Folcarelli, RN, MA, PhD, CRICO
- Paula Griswold, MS, Massachusetts Coalition for the Prevention of Medical Errors
- Robert Haffey, MBA, MSN, Signature Healthcare
- Robert Hanscom*, JD, Coverys
- Paul Hattis, MD, JD, MPH, Lown Institute
- Emily Herman, Patient Experience Representative
- Josh Hyatt, DHS, MBE, MHL, DFASHRM, CPHRM, HEC-C, CPPS
- Amina Khan, PhD, Center for Health Information and Analysis
- Benjamin Kruskal, MD, PhD, FAAP, FIDSA, Blue Cross Blue Shield of Massachusetts, formerly Tufts Medicine Integrated Network

ROADMAP TO HEALTH CARE SAFETY FOR MASSACHUSETTS

- Elizabeth Leahy, Esq., Massachusetts Association of Health Plans
- Patricia McGaffigan, MS, RN, CPPS, Institute for Healthcare Improvement
- Judith Melin, MA, MD, FACP, Massachusetts Medical Society, Beth Israel Lahey Health
- Elizabeth Mort, MD, MPH, Massachusetts General Hospital, Mass General Brigham, Harvard Medical School
- Christin Price, MD, Perinatal-Neonatal Quality Improvement Network of Massachusetts (PNQIN)
- Barbara Proffitt, RN, BHA, Massachusetts League of Community Health Centers
- Barbara Rabson, MPH (Co-Chair), Massachusetts Health Quality Partners
- Eric Reines, MD, FACP, Element Care PACE
- Frank Robinson, PhD, Baystate Health
- Matthew Salmon, PT, MHP, MBA, SALMON Health and Retirement
- Luke Sato, MD, CRICO
- Mark Schlesinger, PhD, Yale School of Public Health
- Michael Stanek, Health Policy Commission
- Lakshman Swamy, MD, MBA, MassHealth
- Susan Todd, M.Ed, Patient Experience Representative
- Huong Trieu, PhD, Center for Health Information and Analysis
- Sandra Wolitzky, JD, Massachusetts Attorney General's Office
- Wei Ying, MS, MBA, Blue Cross Blue Shield of Massachusetts

SUPPORT FOR PATIENTS, FAMILIES, CLINICIANS, AND STAFF

- Emily Almeda-Lopez, MPP (Co-Chair), Disability Policy Consortium
- Michelle Anderson, RN, BSN, Patient Experience Representative
- Maryanne Bombaugh, MD, MSc, MBA, CPE, FACP, Massachusetts Medical Society, Cape Cod Community Health Center
- Isaac Chua, MD, MPH (Co-Chair), Harvard Medical School, Brigham and Women's Hospital, Dana-Farber Cancer Institute
- Nicole Croteau, BSN, SALMON Health and Retirement
- Patricia Folcarelli (Co-Chair), RN, MA, PhD, CRICO
- Paula Griswold, MS, Massachusetts Coalition for the Prevention of Medical Errors
- Therese Hudson-Jinks, MSN, RN, NEA-BC, Tufts Medical Center
- Steven Joubert, LMHC, LNHA, Massachusetts Department of Public Health, Bureau of Health Professions Licensure
- Allison Lilly, LICSW, CEAP, Mass General Brigham Employee Assistance Program
- Beverly Loudin, MD, MPH, Patient Safety Expert
- Steven Metz, MD, PhD, Massachusetts Medical Society
- Patricia Noga, PhD, RN, NEA-BC, FAAN, Massachusetts Health and Hospital Association

- Lucilia Prates-Ramos, Massachusetts Senior Medicare Patrol (SMP) Program, AgeSpan
- Robert Roose, MD, MPH, Mercy Medical Center
- Laura Taylor, MBA, Caring Health Center
- Nicola Truppin, JD, Health Navigator Partners, Patient and Family Engagement at the Beth Israel Deaconess Medical Center
- Deborah Washington, RN, PhD, Massachusetts General Hospital

— ADVISORY COMMITTEE MEMBERS —

AUTOMATED ADVERSE EVENT MONITORING PILOT

- Ivyruth Andreica, PharmD, BSN, FISMP, Medication Safety Consultant
- David Bates, MD, MSc, Mass General Brigham, Brigham and Women's Hospital, Harvard Medical School
- Maryanne Bombaugh, MD, MSc, MBA, CPE, Massachusetts Medical Society, Cape Cod Community Health Center
- Ray Campbell, JD, MPA, Harvard TH Chan School of Public Health
- Connie CrowleyGanser, MS, RN, Quality Health Care Strategies
- Pat Folcarelli, RN, MA, PhD, Beth Israel Deaconess Medical Center
- Tejal Gandhi, MD, MPH, CPPS, Press Ganey
- Paula Griswold, MS, Massachusetts Coalition for the Prevention of Medical Errors
- Regina Hoffman, MBA, RN, Pennsylvania Patient Safety Authority
- Kim Hollon*, FACHE, MHA, Signature Healthcare
- Jon Kingsdale, PhD, Boston University
- Erin Long, MSN, RN, Quality and Patient Safety Division of the Board of Registration in Medicine
- Patricia McGaffigan, MS, RN, CPPS, Institute for Healthcare Improvement
- Kiame Mahaniah, MD, MBA, Executive Office of Health and Human Services
- Pat Noga, PhD, RN, MBA, NEA-BC, FAAN, Massachusetts Health and Hospital Association
- Kristin O'Reilly, RN, BSN, MPH, CRICO
- Luke Sato, MD, CRICO
- Carmela Socolovsky, MD, MPH, MassHealth

PATIENT AND FAMILY ADVISORY COUNCILS

- Penny Blaisdell, Health Care SOS
- Kathleen Campanirio, MBA, RN, BSN, Southcoast Health
- Marcie Dyer, CNA, Community Care Cooperative (C3)
- Pat Noga, PhD, RN, MBA, NEA-BC, FAAN, Massachusetts Health and Hospital Association
- Yinka Oluwole, CPXP, Southcoast Health
- Pooja Phaltankar, Department of Public Health Bureau of Safety and Quality
- Cynthia Suopsis, PhD, University of Massachusetts Amherst
- Glenda Thomas, Beth Israel Deaconess Medical Center

- Deb Wachenheim, MPP, OpenNotes

EDUCATION AND CURRICULUM

- Milagros Abreu, MD, MPH, The Latino Health Insurance Program
- Ivyruth Andreica, PharmD, BSN, FISMP, Medication Safety Consultant
- Tobie Atlas, MEd, Beth Israel Deaconess Medical Center
- Maryanne Bombaugh, MD, MSc, MBA, CPE, Massachusetts Medical Society, Cape Cod Community Health Center
- Daniela Brown, MSN, RN, CIC, Quality and Patient Safety Division of the Board of Registration in Medicine
- Yvonne Cheung, MD, MPH, MBA, Baystate Medical Center
- Isaac Chua, MD, MPH, Harvard Medical School, Brigham and Women's Hospital, Dana-Farber Cancer Institute
- John Patrick T. Co, MD, MPH, MBA, FAAP (Co-Chair), Mass General Brigham, Harvard Medical School
- Melissa DeMayo, RN, MSN, LNC, Signature Healthcare
- Pat Folcarelli, RN, MA, PhD, Beth Israel Deaconess Medical Center
- Paula Griswold, MS, Massachusetts Coalition for the Prevention of Medical Errors
- Kim Hollon*, FACHE, MHA, Signature Healthcare
- Josh Hyatt, DHS, MBE, MHL, DFASHRM, CPHRM, HEC-C, CPPS (Co-Chair)
- Michaela Kerrissey, PhD, MS, Harvard TH Chan School of Public Health
- Isabelle (Izzy) Lopes, MSW, MPH, Massachusetts Health and Hospital Association
- Patricia McGaffigan, MS, RN, CPPS (Co-Chair), Institute for Healthcare Improvement
- Judith Melin, MA, MD, FACP, Massachusetts Medical Society, Beth Israel Lahey Health
- Amanda Stefanczyk Oberlies, PhD, MBA, RN, FAAN, Organization of Nurse Leaders
- Lauge Sokol-Hessner, MD, CPPS, University of Washington
- Anjala Tess, MD (Co-Chair), Harvard Medical School, Beth Israel Deaconess Medical Center
- Susan Graff Tolman, MSN, RN, Hebrew SeniorLife
- Nicola Truppin, JD, Health Navigator Partners, Patient and Family Engagement at the Beth Israel Deaconess Medical Center
- Kara Tuohey, MPH, CPHQ, Milford Regional Medical Center
- Deborah Washington, RN, PhD, Massachusetts General Hospital

*An asterisk denotes a former representative who contributed to the development of the *Roadmap to Health Care Safety*, but has since moved on in roles or organizations.