



**BETSY  
LEHMAN  
CENTER**  
for Patient Safety

# Volunteer for the Patient and Family Peer Support Network

## Make a difference in the lives of others as a peer supporter

Peer supporters are trained volunteers who offer support, understanding and resources to individuals and their loved ones impacted by trauma or unexpected outcomes during medical care. They help others feel less alone, offering connection during a difficult time. Becoming a peer supporter is a meaningful way to make an impact on someone else's healing journey.

## Eligibility and responsibilities

Candidates should be:

- a previous or current patient, or a close family member or friend of a patient, who has experienced a medical injury and/or unanticipated outcome
- able to complete a 4-hour virtual peer support training
- committed to sharing experiences and knowledge with others

Peer supporters are responsible for:

- being available to provide a maximum of 2-3 hours of support per month
- participating in meetings with other peer supporters at least 2x a year



Scan to fill out the form or email  
[Peer.Support@BetsyLehmanCenterMA.gov](mailto:Peer.Support@BetsyLehmanCenterMA.gov)  
for more details

Patient and Family  
**PEER SUPPORT**