

SAMPLE TRACKED EVENT CRITERIA

	Case Type
Tracked Event	All events that reach NCC-MERP level E+ or higher, where E+ is defined as events with temporary but "significant" physical harm such as those in which the patient requires an increased level of care, an invasive procedure, or three or more additional visits to a health care center to manage the event.
	Any case reported by a patient alleging a harm event that is NCC-MERP level E+ or above.
	Any event that may need reporting to BORM or DPH.
	Any event reported by a provider where CARE program is requested.
	Any case initiated by a pre-litigation notice.

A tracked event is an event that will need closer inspection with a CARE lens. Not all of the cases that meet the criteria above will become CARE Insurer Cases, but these are the categories of cases that are found to require the most attention from the CARE program; particularly with communication.