



# BETSY LEHMAN CENTER

for Patient Safety

Approved 2/25/2021

501 Boylston Street, 5<sup>th</sup> Floor  
Boston, MA 02116  
T 617.701.8271 F 617.889.7857  
E [betsylehmancenter@massmail.state.ma.us](mailto:betsylehmancenter@massmail.state.ma.us)  
[www.BetsyLehmanCenterMA.gov](http://www.BetsyLehmanCenterMA.gov)

## MINUTES OF THE BETSY LEHMAN CENTER FOR PATIENT SAFETY AND MEDICAL ERROR REDUCTION BOARD

Date of meeting: Wednesday, December 16, 2020

Beginning time: 4:04pm

End time: 5:03pm

### PROCEEDINGS

A meeting of the Betsy Lehman Center (BLC) Board of Directors was held on Wednesday, December 2020 virtually (via Zoom) due to COVID-19 office closures.

### Board members and designees present:

Lauren Peters (LP), representing Secretary of Health and Human Services Marylou Sudders

Ray Campbell (RC)

Edward A. Palleschi (EP)

Sandra Wolitzky (SW), representing Attorney General Maura Healey

**BLC staff in attendance:** Barbara Fain (BF), Samantha Bissell (SB), Meaghan Carey (MC), Lisa Conley (LC), Julia Prentice (JP)

### Approval of minutes:

BF asked for a motion to approve the August 6, 2020 meeting minutes; motion made by SW, seconded by LP. Minutes were approved by EP, RC.

### Betsy Lehman Center updates and discussion of initiatives and work plan:

- BF provided update of MA Healthcare Safety and Quality Consortium’s work streams, highlighting taskforces currently being formed:
  - Current priority is building groups that reflect the diversity of the Commonwealth and particularly the institutions and organizations represented.
  - EP reinforced the need to prioritize mid-career professionals who have the bandwidth to contribute productively.
- BF outlined three home health care work streams:
  - Support to healthcare workforce;
  - Developing informational resources and training materials for front-line staff (LC described collateral materials created for this work, as well as supporting events including virtual town halls); and

**EXECUTIVE DIRECTOR**  
Barbara Fain

**BOARD MEMBERS**  
Maura Healey  
Attorney General

Marylou Sudders  
Secretary of Health  
and Human Services

Edward A. Palleschi  
Undersecretary  
of Consumer Affairs  
and Business Regulation

Ray Campbell  
Executive Director,  
Center for Health  
Information and Analysis

- Focus group research on frontline home care workers' experiences during the pandemic (JP presented on results of the fall 2020 groups).

With no other business to discuss, a motion was made by RC, seconded by SW and unanimously approved that the meeting adjourn at 5:03pm.

